



## Quality Policy

AEI Systems have established this quality policy to be consistent with the purpose and context of the company's organization.

It provides a framework for the setting and review of objectives in addition to the company's commitment to satisfy applicable customers, regulatory and legislative requirements as well as a commitment to continually improve the quality management system (QMS).

Customer focus: As an organization AEI Systems has made a commitment to understand our current and future customers' needs, meet their requirements and strive to exceed their expectations.

Leadership: AEI Systems' top management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organization AEI Systems recognise its employees are the essence of any good business and that their full involvement enables their abilities to be maximised to the benefit of the company and individual alike.

Process approach: As an organization AEI Systems understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: AEI Systems is committed to achieve continual improvement across all aspects of the QMS and it is one of the company's main annual objectives.

Evidence-based decision making: As an organization AEI Systems is committed to make decisions relating to the QMS following an analysis of relevant data and information.

Relationship management: AEI Systems recognises that an organization and the relationship it has with its external providers are interdependent, and a mutually beneficial relationship enhances the ability of both to create value.

AEI Systems' policy is also to meet the requirements of other interested parties and in meeting the company's social, environmental, charitable, regulatory and legislative responsibilities.

AEI Systems has produced quality objectives which relate to this policy and they can be found in document R03 Quality Objectives.

This policy is available to all interested parties as well as being made available to the wider community through publication on our website and company's noticeboard.

Authorised by:

A handwritten signature in blue ink, appearing to be 'R. Smith' or similar, written over a large, faint circular watermark.

Position: Managing Director

Date approved: 18th December 2019